



DEPARTMENT OF EDUCATION

REQUEST FOR PROPOSALS (RFP) NO: PRDE-OSIATD-FY2018-002

MOBILE DEVICES, PROFESSIONAL DEVELOPMENT AND PROJECT MANAGEMENT

RFP QUESTIONS FROM CARIBBEAN DATA SYSTEM TO DEPARTMENT OF EDUCATION

1. Regarding Page 4, section 2, since the PRDE was awarded \$589 million in funds, and those funds are committed for the contract, are those funds in an escrow account?
2. Regarding Page 12, section 6.1 which states that: "Proposals for Category 1 Services should include all of the services specified for Category 1 Services Part A and/or B...", the question is if that means that we can present a proposal only for Part A or only for Part B within Category 1?
3. Regarding Page 14, section 6.1.1.2 (b) which states different kinds of processors that vary in prices, the question is, what is the scope of the Department of Education?
4. In case the Mobile Devices hard disk is damaged, and we have to replace it, do we have to put the image on the new disk?
5. Regarding Page 19, section 6.1.3.3 (j) which states that "all devices being deployed by end of March 2019..." the question is if that refers to all 159,330 devices or only to the 43,200 corresponding to middle school?
6. Regarding Page 19, section 6.1.3.3 (g) which states that we should "...scan and upload tag information required by the Department into the asset management tool..." this same statement appears in Page 24, section 6.3.2 (a). The question is: Do we have to consider the cost of this process in CATEGORY 1 or in CATEGORY 3? Please note that there are services that are repeated both in Category 1 and 3.
7. Regarding Page 20, section 6.1.3.4 (c) states that "...non-warranty repairs *are* to be billed quarterly", but in page 66 is included as part of the MANAGED SERVICES. The question is, why it is included as part of the Managed Services' fixed price when non-warranty repairs could vary from case to case?
8. Regarding Page 30, section E. RETAINAGE, if the plan is to deploy all devices by the end of March 2019, and we only participate in Category 1, when that 10% retainage will be released?
9. Regarding Page 32, section 6. PERFORMANCE BOND, since there are going to be various companies providing different goods and services, and being the equipment the biggest part, can the Manufacturer of the equipment submit a performance bond to cover their part on behalf of the primary contractor? Can we submit multiple performance bonds, one from the primary contractor and another from subcontractors?
10. Regarding Page 66, the SAMPLE PRICE PROPOSAL FORM has a column for Qty. Those that means that we can quote a smaller amount than the total required?
11. In Page 45, section 6. INVOICING, what is the payment terms? Net 30?
12. In Page 51, section H. ask for "references from programs of similar scope and magnitude..." but there has not been any project of this magnitude in PR. Will you consider references of similar scope but not similar magnitude to be as valid when assigning the 20% weight in the valuation criteria?